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University of Asia Pacific Department of Civil Engineering Final Examination, Spring-2013 Program: B.Sc Engineering (Civil)

Course Title: Principles of Management

Course Code: IMG 301

Time: 2 hour

Full Marks: 100

Answer any 6 (Six) of the following questions. All questions are of equal value.

- 01. Define and explain management. How do the required managerial skills differ in the organizational hierarchy? What are the differences between productivity, effectiveness and efficiency?
- 02. Define objectives. Discuss the relationship between objectives and the organizational hierarchy. Describe MBO process.
- 03. Define & explain staffing. Discuss the functions of HRM. Identify the principles of HRM. .
- 04. What is organization? What do you mean by formal and informal organization? How authority is delegated and what are the processes of delegation.
- 05. What is Motivation? Discuss the model of motivation. State briefly Maslow's theory of motivation.
- 06. What is meant by controlling? Discuss the basic control process. State different types of budgetary and non-budgetary control devices.
- 07. What is ethics and business ethics? Discuss the factors influence ethical behavior. How would you encourage ethical behavior in business?
- 08. Write short note on any four of the following:
- (a) Decision making, (b) TOWS Matrix (c) Leadership, (d) Time Management, (e) MIS.